

## Transportation Parent Portal

The Transportation Parent Portal can be accessed at <https://veo.volusia.k12.fl.us/ISParent>.

### Please read the following for a successful log in:

1. Enter the five (5) character Student ID code into “Alpha ID” (ex: 1ABCD or 1abcd)
2. Enter the student’s birth date on file at the enrolled school. Click Submit.
3. The Student ID code and Birthdate must validate the information on file at the enrolled school, to view student assignment.
4. Students requesting transportation at the school level will have transportation information available for view.
5. Students that are not eligible, or are not requesting transportation, will not have bus route information displayed.

### Opening View:

**VOLUSIA**  
COUNTY SCHOOLS

### Student Busing Information

**\* ATTENTION \***  
Bus transportation should only be requested if your student will utilize transportation on a regular basis.

To review your student's bus schedule for SY20-21, please complete the information below.  
The entry must include the Student ID Number and Birthdate.  
Please be sure your student arrives to the assigned bus stop 10 minutes prior to the scheduled time.  
For questions or concerns, please contact your student's school.

Alpha ID:

Birthdate:  /  /

\*The sign on information must validate the information on file at the student’s enrolled school.

## Upon validation:

The screenshot displays a web interface for a transportation portal. At the top, it says "Welcome, Parent/Guardian!" and "Wednesday, December 18, 2019". A navigation bar includes "To look up another student: click Logout" and a "Logout" button. The main heading is "Transportation for [STUDENT NAME]". Below this, the date "December 18, 2019" is shown. The interface is divided into two sections: "Pickup" and "Delivery". Both sections list the same details: "Address: [REDACTED]", "Stop: WHITE CORAL LN NSB @ POOL CLUB HOUSE", "Time: 7:53 AM" (for pickup) and "Time: 3:55 PM" (for delivery), "Bus: 2819", "Route: 307", and "Contractor: NEW SMYRNA BEACH TRANS 3". To the right of the text is a map with "Map" and "Satellite" view options. Two callout boxes are overlaid on the map: one pointing to a location labeled "STUDENT RESIDENTIAL ADDRESS LOCATION WILL BE DISPLAYED ON THE MAP" and another pointing to a location labeled "BUS STOP LOCATION WILL BE DISPLAYED ON THE MAP". The map shows a residential area with streets like "Pioneer Trail" and "Smyrna Blvd".

## Important Information:

- 1) To be eligible for bus transportation, the residential address must be located 2 miles or greater from the school address.
- 2) Upon eligibility, the school Registrar should be contacted to verify the residential address on file is correct.
- 3) Upon address verification, the school Registrar should also be informed of the school bus ridership request.
- 4) Transportation Parent Portal updates 24 hours after changes are made at the school.
- 5) Please reference the Staff Directory to contact appropriate personnel regarding questions on your student's bus schedule.